



Practice Quiz – CM Session 2 Answers

1. True or False: The Services by Day screen is the only screen that a booking can be made from?
Answer: False, Also can be made from the Provider Booking, Multiple Day Services, Services Availability, Services Rate Chart, Full Day Service by Day and Full Day Provider Booking
2. True or False: A booking can be uncanceled?
Answer: True, just change the status back to "CF" for Confirmed
3. List the 4 Do Not Change options?
 - a) **Do Not Change Service Type**
 - b) **Do Not Change Service**
 - c) **Do Not Change Service Room**
 - d) **Do Not Change Service Provider**
4. Besides the Services by Day screen name 3 of the 7 other Service Booking screens?
Answer: Provider Booking, Multiple Day Services, Service Rate Chart, Service Availability, Full Day Services by Day and Full Day Provider Booking
5. What is the name of the screen to search for the spa bookings?
Answer: Service Rapid Search
6. On the Services by Day screen what does #Waiting field mean?
Answer: Number of spa bookings on waiting list for that day
7. What does the GRC and PRC mean in the Services Booking Entry screen?
Answer: Guest Reconfirm and Provider Reconfirm
8. True or False: The Booking History can be accessed from the Services Booking Entry screen?
Answer: True in the "HIST" field
9. True or False: In order to view the details of the spa booking you must F5(drill down) on the booking within the Services by Day screen?
Answer: False, by highlighting the booking the user will see the details on the bottom of the screen without having to F5 drill down into the booking